

Shirley DeBilio
Pembroke Pines, FL 33026

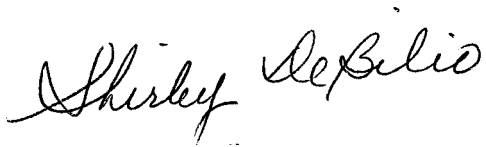
Dear Amy:

Thank you so much for your company's assistance in locating an assisted living facility for my mother.

As you know, this was not an easy decision and your facilitation of the process was invaluable. Even though I am a health care professional myself, I felt overwhelmed by the task but you gave me several informed decisions.

My mother is now settled in at her new home and I am comfortable with the facility's care and their staff, as well as the added bonus of it being closer to my home.

Thank you again for your help and professionalism.

A handwritten signature in cursive script that reads "Shirley DeBilio". The signature is written in black ink and is positioned above the printed name.

Shirley DeBilio